

*How to  
provide support  
as a health  
service leader*

## Reimbursement and support

*Recognising the value  
of the lived experience  
partners*

### Good practice in reimbursement and payments for lived experience partners:

- ✓ Recognise that engaging in health service planning and decision making has costs for people in terms of reading, preparation and travel time
- ✓ Confirm the payment in writing before the engagement takes place

- ✓ Recognise the value of lived experience perspectives for the event, forum or meeting
- ✓ Have information about the Centrelink and tax implications of how sitting-fee payments and reimbursement effect income assessments
- ✓ Work on ways to create access and remove barriers for people of all incomes
- ✓ Check the provisions for lived experience representatives with state health departments and local health services

**Find out more**  
Visit our [website](#)  
to read **Section 2**  
of the Guide.



**Australian Government**  
**National Mental Health Commission**